



...and more.

Premium Support

The Expertise You Need, When You Need It.

CHALLENGES

Can you quickly respond to emergency situations that threaten your SaaS data?

Are you equipped with the essential resources and support to fully leverage your Spin.AI subscription?

Do you have valuable insights or feature requests that you would like to add to Spin.AI's roadmap?

Recommended by

 **Workspace**

SOLUTION

Spin.AI Premium Support ensures quick resolutions to your inquiries, assigns a dedicated customer success expert team, and provides exclusive access to the Spin.AI core executive team.

KEY CAPABILITIES



Maximize Product Investment

- Personalized **onboarding session**
- Designated **Customer Success Manager** and **Solutions Engineer**
- Professional services that include:
 - Workflow **automation** to save you time
 - Best practices and training
 - Up to 5 total sessions with technical expert to ensure smooth operation
- **Quarterly business reviews** with your CSM



Emergency Response

- **24x7x365 support** via custom email, live chat, and phone line
- Your tickets get **priority** escalation
- Response within **minutes**, instead of hours
- Resolution within **hours**, rather than days



Partnership with Spin.AI

- Access to our exclusive **advisory board** to influence product roadmap
- Access to our **early adoption program** to impact new releases
- Direct access to **VP's of Sales and Product** for billing and feature requests

NUMBERS

1,500+

Customers

400+

Partners

400,000+

Apps & Extensions
Discovered

CUSTOMERS



vimeo

Teads



SADA
An Insight company

GENERAL
CATALYST

Recognized by

Gartner

FORRESTER

GIGAOM

Integrated with

Google

FORTINET

AWARDS



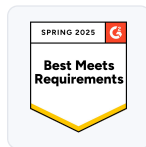
Visionary SaaS
Ransomware
Protection for SaaS



Rated highly by G2
Users for High
Satisfaction Score



Voted Shortest
Go-live Time in
Category



Earned Highest
End-user Score on
Usability Index



Most Promising
SaaS/Cloud
Security

About Spin.AI

Spin.AI is an innovative provider of SaaS security solutions for mission-critical SaaS apps (Microsoft 365, Google Workspace, Salesforce, and Slack). Our all-in-one SpinOne platform helps organizations mitigate risk, save time, reduce downtime, and improve compliance.

“

We came for backup and
stayed for security.



Harel Shaked
Director of IT Services & Support, Outbrain

Outbrain

“

We use Spin to back up our
Google domain for about
1000 students and
employees...The dashboard
shows me what I need to
know at a glance. The restore
process is quick and easy.



Brian Gray
St. Stephen's Episcopal School



St. Stephen's
EPISCOPAL SCHOOL

“

The support team and sales
team are incredible, accurate,
fast and very responsive.



Guy Erez

See SpinOne in action.
Book a free demo today

REQUEST DEMO