CASE STUDY Spin.ai

LiveAction on SpinOne Ransomware, Backup and Insurance

OVERVIEW

Founded in 2006, LiveAction has risen to the top of the network monitoring industry becoming the must have network performance monitoring tool for the Fortune 500. By creating an intuitive network visualization interface with monitoring of every switch, router and endpoint in the network infrastructure, LiveAction's technology known as LiveNX helps network administrators monitor their IT infrastructure and Software Defined WAN deployments. LiveNX is the top recommended product by Cisco and the visionary leader in Gartner's Network Performance Monitoring and Diagnostics Magic Quadrant.



It's fast to install and easy to use. SpinOne gives me confidence in our Office 365 deployment



THE CHALLENGE

With a rapidly growing global organization, LiveAction recognized potential problems with its data in the cloud. As a heavy user of Microsoft's O ce 365, the organization had documents in Sharepoint, OneDrive, across hundreds of user accounts spread around the globe.

LiveAction

About LiveAction

LiveAction provides network performance monitoring and visualization solutions, enabling enterprises to manage complex IT infrastructures and SD-WAN deployments with clarity and efficiency. Its flagship platform, LiveNX, is a Gartner-recognized leader trusted by Fortune 500 companies worldwide.

Headquarters

Palo Alto, California, USA

Industry

Network Performance Monitoring & IT Software

The IT team along with the SecOps team determined it was time to move to an automated platform that would regularly backup all files, provide for easy to recover, version-controlled data and provide 24x7 ransomware protection. Also, in the event of a breach, the team wanted an insurance policy to help get the organization back on its feet.

THE SPINONE SOLUTION

After reviewing various products and before the trial was over, the LiveAction IT team concluded SpinOne was the best of breed. The deployment was easy and worked seamlessly to backup years of data. The test restores were self-explanatory to execute and 100% accurate and the simulated ransomware test immediately identified and stopped an attack.

CAPABILITIES & BENEFITS

Data Security and Al Adoption Meet Compliance Reality



Complete Backup of user Mailboxes



24x7 Ransomware monitoring



\$100,000 Cyber Liability Insurance



Immediate Risk Alerting via Slack



User Behavior Analysis and Risk Auditing for Compliance

THE RESULTS

The SpinOne solution transformed SaaS operations, allowing LiveAction to move completely away from manual, on-premise based storage into an automated multicloud backup solution. The SecOps team streamlined and simplified operations and the IT team has freed up considerable resources to focus on strategic business operations instead of back-oce administration. In addition, LiveAction utilizes SpinOne Cyber Liability Insurance which provides the company an additional \$100,000 in coverage if a cyber-attacks happens.

About Spin.AI: Spin.AI is an innovative provider of SaaS security solutions for mission-critical SaaS apps (Microsoft 365, Google Workspace, Salesforce, and Slack). Our all-in-one SpinOne platform helps organizations mitigate risk, save time, reduce downtime, and improve compliance.



